



TERMS AND CONDITIONS FOR THE SALE AND USE OF SKI PASSES

GENERAL

These terms and conditions of sale apply to all ski passes providing access to the skiing area of Valfréjus. If one provision of these terms and conditions was to fail, it would be considered as being governed by practices in force in the ski lift sector and for companies with their registered office in France.

The acquisition of a ski pass implies the understanding and acceptance of all these terms and conditions of sale and use, without prejudicing the standard avenues of redress.

The ski pass is composed of a magnetic card and a proof of sale.

The holder of the ski pass must keep the proof of sale during all its period of validity and must be able to present it in case of control, loss, theft or rescue.

SKI PASS VALIDITY

A ski pass gives its holder the right to circulate freely on the ski lifts in the Valfréjus ski area during its period of validity, without any sort of priority. The ski pass validity sectors are specified on the winter season slopes plan in question and during ski lift opening hours as displayed at the operator ski pass desks, subject to weather conditions and snow coverage.

The holder should keep his ski pass (card + proof of sale) throughout the journey on each ski lift, from its departure point to its arrival point, in order to present it to any agent authorised by the operator who has the right to ask him for it.

Every ski pass is strictly for personal use, and is neither refundable nor transferable.

SKI PASS PRICES

All public selling prices for ski pass are displayed at the operator ski pass desks. The prices are given in euros and include VAT. Only the prices exposed at the operator ski pass desks are contractual.

The age of the holder is determined as his age on the day the ski pass being issued becomes valid.

The buyer has to check the prices conditions before buying the ski pass.

The sales assistants can't be considered as responsible of the choice of the clients after purchase.

REDUCTIONS AND FREE SKI PASSES

The conditions to benefit reductions and free ski passes are exposed at our sales points.

Reductions and free ski passes are subordinated to evidences which must be presented at the time of purchase.

No reduction or free ski passes is granted after purchase.

PAYMENT METHODS

All ski pass are issued against payment of the corresponding price. Payment may be made in euros by cheque drawn on a French bank account made out to the operator, in cash, using a credit card accepted by the operator or by holiday vouchers issued by the National Agency for Holiday Vouchers (ANCV).

EMISSION AND COLLECT OF THES CARDS

The titles of transport are encoded on a magnetic card "hand free" which opens the check points to access the ski area.

1 to 14 days ski passes are encoded on recyclable cards. These cards are attributed for the period of validity of the title of transport. After use, the owner takes care to bring the card back in good condition. Collection boxes are at his disposal in different places of



the resort: Tourism Office, Residences and Hotels, sales points...

Season ski passes are issued on a special card (keycard) with a recent identity photo, full face without sunglasses and headgear of its holder.

Keycards are guaranteed 3 years and replaced in case of defect of the magnetic ship. A new card (out of the guarantee) costs 3 euros.

Valfréjus ski passes can be issued on every magnetic card compatible with our sales system. In this case, there is no reduction on the price of the ski pass.

CONTROL

Any person using a ski lift providing access to the ski area who has no ski pass, or whose ski pass is irregular, will be liable to prosecution and compensation as set out below :

- Payment of a lump sum compensation putting an end to public prosecution. This lump sum compensation is equal to FIVE times the value of a public price One-day ski pass offered by the operator of the ski lifts in question (Articles L 342-15, R 342-19 et R 342-20 of the « Code du tourisme »).
- Legal prosecution
- Immediate withdraw of every ski pass which doesn't correspond to the name, photography or reduction of its holder.

The same applies if the holder of a ski pass fail to comply with the police regulations displayed at ski lift departure points.

The operator's authorised agents can ask every proof to justify the identity of the holder and the nature of the ski pass.

SKI PASS LOSS OR THEFT

SEDS - Régie Intéressée des Remontées Mécaniques de Valfréjus (RMVF)

Le Thabor – 73500 VALFREJUS | Tél.33 (0)4 79 05 32 71 | Fax : 33 (0)4 79 05 01 46 | Email : rmvf@valfrejus.com

SIRET : 509 311 247 00027 | RCS CHAMBERY

Convention de Régie Intéressée du domaine skiable de Valfréjus pour le compte du Syndicat Mixte Thabor Vanoise (SMTV) – SIRET : 200 019 271 00010 | N° TVA INTRA.: FR 142 000 192 71



Should the ski pass of 2 DAYS and more be lost or stolen, the holder should submit to the operator the proof of sale corresponding.

Any ski pass declared lost or stolen to the operator by its holder will be deactivated and will no longer provide access to the skiing area.

Subject to usage checks, the holder can ask against the payment of 5 euros a new ski pass. This ski pass will end at the same date as the original.

No duplicate is issued for a declared lost or stolen ski pass of less than or equal to 1 day.

The same applies to other ski pass where the holder is unable to produce the proof of sale.

REIMBURSEMENT

Any ski pass issued which has not been used or only partially used will not be reimbursed nor exchanged regardless of the reason - the holder's illness, accident or any other personal reason - and regardless of the validity period of the said ski pass.

Ski pass holders should be aware that several specialised insurance companies offer policies covering this risk.

It's possible to purchase insurance at the ski pass desks covering the costs of rescue, transport, medical acts and the reimbursement of the ski pass, ski rental and ski lessons (sales conditions on www.carreneige.com).

INTERRUPTION IN SKI LIFT OPERATION

A total stoppage of all the ski lifts in the ski area for more than half a day is the only circumstance giving rise to compensation for the loss suffered by a ski pass holder upon presentation of the said ski pass and the completion of a compensation request form issued by the operator's ski pass office.

Only those ski passes acquired and paid directly by their holder at the operator's ski pass desks are eligible for compensation.

This compensation may take the following formats, as selected by the ski pass holder:

- Immediate extension of the validity period of his ski pass;

- Credit note in day(s) for the ski pass to be used before the end of the winter season following the current season. In this case the ski pass issued is personalised and show clearly the name of the holder;

- Pricing compensation corresponding to the difference between the price paid by the holder and the number of days actually used multiplied by the public price of the day ski pass. The supporting documents attached to the request for compensation must be deposited at the operator's ski pass office by the ski pass holder within two month of the ski lift interruption.

COMPLIANCE WITH SAFETY RULES

All ski pass holders are required to comply with safety rules pertaining to transport by ski lift, especially police regulations displayed at ski lift departure points, the pictograms illustrating them and any instructions given by the operator's staff, on pain of penalty. The same applies to compliance with the municipal order on the safety of the ski slope.

INTELLECTUAL PROPERTY

Brands, models and graphics shown on the various ski passes, posters and prices are registered and all reproduction is strictly forbidden.

PERSONAL DATA PROTECTION

All information requested by the operator to issue a ski pass is mandatory. Failure to provide an item of mandatory information may result in non-issuance of the ski pass.

Data concerning the movement of their holders will be collected for the purposes of managing access to the lift system and for checking the validity of ski pass. This data is also collected for statistical purposes.

All data collected is for the exclusive use of RMVF.

In accordance with the French Data Protection Act, a ski pass holder (or his legal representative) has the right to access or rectify his data or to object for legitimate reasons held by the operator in question at the following address:

RMVF – Immeuble le Thabor – 73500 Valfréjus

By application of article 90 of the decree n°2007-451 of 25 March 2007, all persons have the right to receive the information contained in the present paragraph, in paper form, after a simple oral or written request to the above mentioned services.